

TECH-SUPPORT SCAMS

Some scammers call and claim to be computer techs associated with well-known companies like Microsoft or Apple. Other scammers send pop-up messages that warn about computer problems. They say they've detected viruses or other malware on your computer. They claim to be "tech support" and will ask you to give them remote access to your computer. Eventually, they'll diagnose a non-existent problem and ask you to pay for unnecessary – or even harmful – services.

If you get an unexpected pop-up, call, spam email or other urgent message about problems with your computer, stop. Don't click on any links, don't give control of your computer and don't send any money.

The best thing we can do is keep you informed!

Do NOT give out any information to anyone you do not trust. If you have a question regarding a phone call you have received and believe it may be a scam, take down the phone number, do not give them any information and contact this Department.

As always, the station door is open for any questions, concerns or issues.

Chief Beth Bezio