

Scam Calls – Social Security Administration

Over the last several months many residents have reported receiving fraudulent phone calls from people pretending to be from the Social Security Administration (SSA). These callers are trying to get your Social Security number or your money.

These scammers are saying that your Social Security number (SSN) has been suspended because of suspicious activity, or because it's been involved in a crime. Many times, the caller ID will show a real SSA number (1-800-772-1213). Even though the phone number is valid, it is NOT the real SSA calling.

In a nut shell here are a few facts:

- Your Social Security number is not about to be suspended. You don't have to verify your number to anyone who calls out of the blue. And your bank accounts are not about to be seized.
- SSA will never call to threaten your benefits or tell you to wire money, send cash, or put money on gift cards.
- The real SSA number is 1-800-772-1213, but scammers are putting that number in the caller ID. If you're worried about what the caller says, hang up and call 1-800-772-1213 to speak to the real SSA.
- Never give any part of your Social Security number to anyone who contacts you. Or your bank account or credit card number.

If you do get one of these calls, please report it to the Police Department and you can also send a complaint to the Federal Trade Commission at [ftc.gov/complaint](https://www.ftc.gov/complaint).

As always, if you have any questions, concerns or comments please do not hesitate to call me at 413-628-4441 extension 1 or stop in at the Department, my door is always open.

Chief Beth Bezio