

June 2019

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we'll be installing and replacing hardware on existing steel structures, including lightning protection, in Hinsdale, Windsor, Plainfield, Ashfield, and Conway. Maintaining the power line infrastructure is one of the many ways Eversource supports the safe and secure transmission of electricity throughout the region.

We Are Always Working to Serve You Better

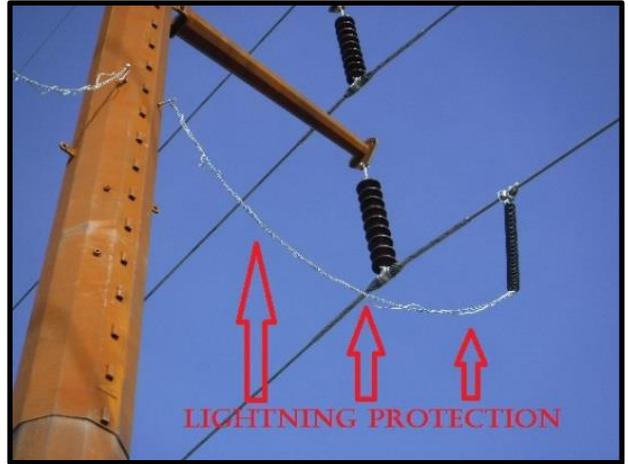
Starting soon crews will be performing maintenance work on several existing structures along the right-of-way between our substation near New Windsor Road in Hinsdale to our substation near Lower Road in Greenfield.

What You Can Expect

Since your property is on or near the Project route, here is important information about how we will work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification. Eversource contractors will occasionally be in your neighborhood to tell you what to expect with the nearby inspection and maintenance work. They may leave an informational doorhanger at your home or knock on your door to talk to you about the project work. We're letting you know about this outreach in advance so you can be confident that the outreach is being conducted by a legitimate Eversource representative and is not a scam.
- **Where We Will Be Working:** Construction activity will take place within the existing right of way (transmission corridor) from our substation near New Windsor Road in Hinsdale to our substation near Lower Road in Greenfield.
- **Communication:** Keeping the lines of communication open is important to us. Our field outreach representatives will be in touch, either in person or with door hanger notices updating you on construction activities.
- **Construction Hours:** The hours for construction are 7 a.m. to 7 p.m. Monday through Saturday. Due to weather or other unexpected circumstances, from time to time the crews may need to work longer hours or work on a Sunday.

- **Construction Activities:** Project construction will include the following activities:
 - Crews may use heavy equipment, including bucket trucks, where access roads already exist. Where there are no access roads, we may use all-terrain (ATVs) or utility vehicles (UTVs.)
 - Vegetation mowing necessary to access existing structures.
 - Installing and replacing hardware on existing structures, including installing lightning protection (see photo at right) on the structures.
- **Project Completion:** We expect these activities to be completed this summer.



Contact Us

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. Again, if you have any questions about this work, please call 1.800.793.2202 or email us at TransmissionInfo@eversource.com. Thank you.

Sincerely,

David Bearce

David Bearce
Project Manager – Eversource Energy