

June 2019

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we will be replacing existing transmission structures as well as installing lightening protection hardware in the towns of Hinsdale, Windsor, Plainfield, Ashfield, and Conway. Maintaining infrastructure is one of the many ways Eversource supports the safe and secure transmission of electricity throughout the region.

We're Always Working to Serve You Better

Starting soon crews from BluRoc LLC, Supreme Industries, PAR Electrical will be working to replace existing transmission structures as well as installing lightening protection hardware within the existing right of way (transmission corridor) from our substation near New Windsor Road in Hinsdale to our substation near Lower Road in Greenfield.

What You Can Expect

Since your property is on or near the project route, here is important information about how we will work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification. Eversource contractors will occasionally be in your neighborhood to tell you what to expect with the nearby construction project. They may leave an informational doorhanger at your home or knock on your door to talk to you about the project work. We're letting you know about this outreach in advance, so you can be confident that the outreach is being conducted by a legitimate Eversource representative and not a scam
- **Where We Will Be Working:** Construction activity will take place within the existing right of way (transmission corridor) from our substation near New Windsor Road in Hinsdale to our substation near Lower Road in Greenfield.
- **Communication:** Keeping the lines of communication open is important to us. Our field outreach representatives will be in touch, either in person or with a door hanger notice. Feel free to reach out to us by email at TransmissionInfo@Eversource.com or call 1-800-793-2202 if you have any questions.
- **Construction Hours:** The hours for construction are 7 a.m. to 7 p.m. Monday through Saturday.
- **Construction Activities:** (Please see typical photos on pp. 2) Project construction will include the following activities. *Overall*, you can expect:
 - Construction vehicles on the right of way, including heavy equipment, though we will make every effort to minimize any impact to your property.
 - Site grading, mowing/vegetation removal, adding gravel to the access road, and setting timber mats in wetland areas.
 - The existing wood structures will be replaced with weathered steel structures of similar height.
 - Installing lightening protection hardware on selected structures.
 - When the project is completed, crews will restore areas that were disturbed by the work.
- **Project Completion:** We expect all work, including restoration, to be completed by the winter of 2019.

Contact Us

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. Again, if you have any questions about this work, please call 1-800-793-2202 or email us at TransmissionInfo@eversource.com. Thank you.

Sincerely,

Jean Claude Zwick

Jean Claude Zwick

Western Massachusetts Transmission Line Senior Supervisor -- Eversource Energy

Work Area Preparation

Construction vehicles and equipment must be able to access each transmission structure. For these vehicles, we will build or enhance gravel roads to provide access to structure locations. We'll also install level work pads to create a stable work area for equipment, such as drill rigs and cranes.

We use timber mats in or around wetlands to protect these environmentally sensitive areas. Temporary soil erosion and sedimentation controls (for example, silt fences and straw bales) and other environmental controls may be installed near the work areas during construction. We will maintain these controls as needed throughout the construction process. Typically, these environmental controls are removed after construction, though some may remain until the area is restored.



Foundation Drilling

When required, drilling activities usually take place for a few days at each location where structures are being replaced. Depending on soil conditions, the drilling may last longer. The size of the hole will also vary with the size of the new structure and soil conditions. At the end of the work day, any open foundation holes will be safely covered and secured. Once we complete the foundation installation, we will assemble and install the new structures.



New Structure Installations and Modifications to Existing Structures

Once the foundations are complete, we'll begin installing the new steel replacement structures. Steel structures often come in sections that are assembled on site. The structure pieces will be delivered to the right of way in advance of this installation process. Cranes and/or bucket trucks are used to lift the structures and set them into position on the foundations.

Where existing structures are being modified, crews will climb the structure or use bucket trucks to make the necessary modifications. Generally, it takes one to three days to assemble and erect each new structure or modify an existing structure.



Existing Structure Removal

The existing structures being replaced will be taken apart and removed from the site. Where needed, the old concrete foundations will be removed and the hole filled with soil. We will recycle or properly dispose of all material removed from the site.



Photos show typical work areas, and are for illustration only.